

INFORMATION

Returns

All claims must be submitted in writing within 10 days of receipt of goods. No returned merchandise will be accepted without prior authorization issued by Artmetal. We reserve the right to provide credit for future orders on any credit notes issued.

Orders sent without a valid cancellation number from Artmetal, will be refused and sent back at the customer's expense.

Cancellations

All orders are considered firm. Cancellations must be made in writing only. Phone cancellations are NOT ACCEPTABLE. Customer is responsible for all work completed at the time of cancellation and will be charged accordingly.

Errors

We will not be held responsible for any errors in printing once a paper proof has been approved and price confirmation is sent. Please review and confirm all the information on the paper proof and the order acknowledgment is correct when submitting your approval.

Rights To Promotion

Artmetal reserves the right to use any and all logos in our advertising unless otherwise specified in writing at the time of order.

Trademarks, Copyrights & Registration Marks

We assume no responsibility for legal infringements and assume that the customer has secured the permission of the holder of any trademarks, copyrights or registration marks for products produced by our company. The customer agrees to assume any liability resulting from patent or copyright infringement.

Trademark Notice

The products you have seen in this catalogue are for references purpose only and appear only to illustrate the shape and appearance in order to assist you in creating your own sale. Artmetal in no way indorses or promotes any of the logos or brands shown in the catalogue. We will not reproduce an exact item purchased previously by another customer without authorization. Your purchase order and artwork are our work order.

Catalogue Errors/Omissions

Prices are subject to change without notice.

We reserve the right to discontinue any item without notice. We will not be held liable for any typographical errors and omissions in this catalogue. Inventory is subject to change without notice.

Jurisdiction

All purchase orders placed with Artmetal shall be governed by the laws of the Province of Ontario in the Dominion of Canada. Disputes arising from any purchase order, both domestic and international, shall be resolved in a Toronto court of jurisdiction in the Province of Ontario.

Notice

All orders are subject to corrected pricing. US pricing may only be used by US and International clients. All Domestic orders and/or those shipping within Canada are subject to Canadian pricing. No exceptions.

**All products in catalogue are for illustration purpose only.
Products' colors are for reference only and not exact.
Please contact us if you have any questions.**

We are not liable for non-fulfillment due to statutory holidays, strikes, fires, weather, inventory shortage or other causes beyond our control. All sales are subject to our standard General Information Guidelines. We are not liable or responsible for consequential or special damages due to any delay.

Warning: polybags and resealable bags can be dangerous. To avoid danger of suffocation keep this bag away from babies and children and discard once opened.



**Call us toll-free at
1-888-513-1515**